

METHODS OF PAYMENT

You can pay your rates in a number of ways. This includes Australia Post Billpay, BPay, EFTPOS including debit and credit card, cash, cheque and money orders. Change or cash out is not given on credit card payments. To receive your discount, you need to ensure that any transactions are processed and funds cleared into Council's bank account on or before the discount due date. Credit cards accepted: Visa and MasterCard only.



AUSTRALIA POST

In person: Visit any branch or agency of Australia Post. Present your rates notice intact. Pay by cash, cheque or credit card. Credit cards accepted: Visa and MasterCard only.

By phone: Call 13 18 16. This is a 24 hour service. Use the BillPay Reference Number. **Note: Each property has its own unique reference number.**



BPAY

Contact your financial institution to make this payment from your preferred account. Use the **BPay Reference Number 228171**. **Note: Each property has its own unique reference number.**



COUNCIL

In person: You can make payment at any of Council's Customer Service Centres (listed below) using cash, cheque, EFTPOS, or money orders. Credit cards accepted: Visa and MasterCard only.

MAREEBA

65 Rankin Street, Mareeba

KURANDA

18-22 Arara Street, Kuranda

By post: Tear the bottom section of your rates notice and mail with your cheque or money order to Mareeba Shire Council, PO Box 154, Mareeba Qld 4880. Cheques must be made payable to Mareeba Shire Council and marked 'Not Negotiable.'



Mareeba
SHIRE COUNCIL

1300 308 461

www.msc.qld.gov.au
info@msc.qld.gov.au

RECEIVING YOUR RATE NOTICE



E-RATES

Switch to paperless billing. Have your rates sent to your email address. To register please fill in the application form available online at www.msc.qld.gov.au under rates, fees and charges.



BPAY VIEW

Council is a Bill Service Provider for BPay View. Contact your financial institution for more information or to register for this service.



MyPOST - DIGITAL MAILBOX

MyPost Digital Mailbox, provided by Australia Post, gives you the power to handle mail on your own terms - with everything coming to one safe, convenient, secure location online. You can receive and pay your notices from Mareeba Shire Council using this online service.



Your MyPost Digital Mailbox is accessible wherever you have an internet connection through the website or App available for iPhone, iPad and Android; giving you easy access to your bills, receipts and uploaded documents on the go. Additionally, you can receive reminders and also schedule automatic payments. **Sign up for free today at digitalmailbox.com.au.**



MAIL

If you have not registered for any of the electronic methods of receiving your rate notice, your notice will be mailed to you in the post.

CONTACT DETAILS: It is your responsibility to notify Council in writing of any changes to your contact details.



Mareeba
SHIRE COUNCIL

1300 308 461
www.msc.qld.gov.au
info@msc.qld.gov.au