

Supplementary Rate Notice FACT SHEET



Why have I received this Supplementary Rate Notice?

Supplementary rate notices are issued by Council when there has been a change to the rating records since the last half-yearly rate notice. Common adjustments are made to general rates and utility charges.

The changes are usually calculated on a pro-rata basis from the date the changes take effect.

Examples of general rates adjustments are:

- Change in the rateable valuation on of the property as issued by the Department of Resources, such as new valuations, cancelled valuations and increases or decreases.
- Change of land use.
- Reconfiguration of a lot including subdivisions.

Examples if utility / service adjustments are:

- Commencement of a mobile bin service.
- A variation in the number of mobile bins.
- Adjustment of water and/or sewerage charges due to the completion of building or structures.

If adjustments to the rates and charges are required because they're incorrect, Council will issue a supplementary notice.

All adjustments processed are in accordance with section 109 to 115 of the *Local Government Regulation 2012*.

How can I pay my rates?

Your rate notice outlines in detail the available options for paying your rates.

The changes are usually calculated on a pro-rata basis from the date the changes take effect.



How do I contact Council?

Email

To ensure prompt response please include as many details as possible in your email including full name, address, property number and a day time contact phone number. The rates email address is rates@msc.qld.gov.au.

Phone

You can call us on 1300 308 461.

Online

Go to www.msc.qld.gov.au click on "Contact Council" and complete the enquiry form.

Further information

For more rates and charges information visit our website at www.msc.qld.gov.au/rates.

