



Tourism Kuranda Advisory Committee Meeting Minutes

| 22 October 2019 | Meeting commenced 9:47am 4 | Angela Freemans Office 1/4 Mount Finnigan Court, imithfield | |
|-----------------|--|---|--|
| Chairperson | Susan Parson, Senior Engagement Officer, MSC | | |
| Attendees | Richard Berman-Hardman, Skyrail Rainforest Cableway | | |
| | Rob Dean, Rainforestation | | |
| | Angela Freeman, Koala Gardens/Birdworld/TTT | | |
| | Terry Pates, Frogs Restaurant | | |
| | Kahlia Pepper, TK Executive Officer, MSC | | |
| Visitors | Nil | | |
| Apologies | Cr. Lenore Wyatt, Mareeba Shire Council (MSC) | | |
| | Glenys Pilat, Manager Community Wellbeing, MSC | | |

Introductions and confirmation of Previous Minutes - Tuesday 27 August 2019

Confirmation of the previous minutes;

Moved: Angela Freeman Seconded: Terry Pates.

Carried.

Business Arising from the Previous Minutes

Nil

Confirmation of Financial Report

To be presented at next meeting.

Noted.

Strategic Marketing Plan Update

<u>Operators Survey</u> - Priority action 19/20: Ooperator surveys completed with 60 responses received. Draft report due early Nov. Activity on track.

<u>Visitor Survey</u> - Priority action 19/20: Visitor surveys commenced October. Currently 200+ surveys completed with aim to get 400+. Draft report due November. Activity on track.

<u>Brand review</u> - Priority action 19/20: Draft specifications under development to then be provided to TKAC for consideration.

<u>Inbound Up North 2019</u> - Completed. TK Executive Officer attended IUN and hosted Kuranda Activity Day, promoting Kuranda destination and expand marketing network to a further 40 inbound tour operators and online travel agents. Follow up completed in October.

<u>Welcome to Cairns/Atherton Tablelands publications</u>- Publisher provided opportunity for input and new editorial. Kuranda section reviewed, artwork endorsed. New editorial in Tablelands magazine on Kuranda arts culture, which will enhance reputation of Kuranda destination.

<u>TK Quarterly Update</u> – Priority action 19/20: E-newsletter to Kuranda operators and Kuranda Paper editorial about TK activities is under development, scheduled for November and next edition of the paper. Activity on track.

<u>Kuranda Infrastructure Advisory Committee (KIAC) update</u> - **Wayfinding Signage** - draft proposal completed. **Barron Falls Walking Trail** - tender process underway.

General Business

<u>Draft First Nations Tourism Potential Plan</u> - Queensland Tourism Industry Council provided Council the opportunity to provide feedback and TKAC advice is requested for input into Council response to QTIC.

<u>Meeting with Djabugay Aboriginal Corporations</u> – Chair and TK Executive Officer met with Acting CEO of DAC, to discuss DAC's tourism plans, the TK strategic plan, and further consultation with DAC.

| Items | | |
|--|--------------------|-----------|
| Action Item 1 | Person Responsible | Timeframe |
| Operator Survey – Finalise report with TKAC input. | Glenys Pilat | Ongoing |
| Action Item 2 | | |
| Visitor Survey - Finalise report with TKAC input. | Glenys Pilat | Ongoing |
| Action Item 3 | | |
| Brand review – Finalise specification brief with TKAC input. | Glenys Pilat | Ongoing |
| Action Item 4 | | |
| TK quarterly update. Prepare Kuranda operator E-newsletter and inclusion in Kuranda Paper. | Kahlia Pepper | November |

Next meeting

The next meeting will be held on Tuesday 26 November 2019 at 3.00pm

Closure

There being no further business the meeting closed at 10.17am